

ICT SCHOOL SUPPORT ASSISTANT

FULL TIME | 2026 START

NT Christian Schools is seeking a highly motivated ICT Assistant to join our team and upskill into an ICT Career. You will work to provide technical support, and systems support across our school system of seven campuses in the NT.

NT Christian Schools is a growing network committed to Christ-centred education and the flourishing of students, staff and communities across the Northern Territory. Working as part of our ICT team you will help advance this mission by servicing and supporting our staff technology and core systems. In this role you will provide hands-on technology support, troubleshoot devices and systems, and assist the ICT team to keep learning and operations running smoothly. You will work closely with a collaborative team while building your skills and confidence in a dynamic Christian educational environment.

Join NT Christian Schools as an ICT School Support Assistant based at our Berrimah Systems Office, supporting staff and campuses across the Northern Territory. Apply Today! Adventure Awaits.

WHY WORK WITH US

- · Six weeks annual leave
- 15 days personal leave
- 12% Super Contribution
- Long-Service Leave pro-rata after five years
- Tuition discounts for staff children*
- Salary Sacrificing and health care corporate rates*
- Relocation assistance*
- Ongoing professional development
- ELC fee discount of 80% for your own children
- · Additional paid maternity leave
- · Access to staff wellbeing program

*Conditions apply

APPLY NOW



JOB DESCRIPTION

Job Title:	ICT School Support Assistant
Job Type:	Full-Time or as negotiated
Salary Classification:	AO SCALE 2.1 – 3.4
Junior Employee Rates	A junior employee is paid at the following percentage of the appropriate adult rate: Under 17 – 50% 17 years old – 60% U18 18 years old – 70% U19 19 years old – 80% U20 20 years old – 90% U21
2025 Salary Range:	\$63,332 – \$76,262 depending on qualifications and experience Plus, superannuation contribution of 12% of your annual salary
Annual Leave:	6 weeks
Location:	NT Christian Schools- Berrimah Systems Office
Reporting to:	ICT Manager
Date advertised	December 2026

Introduction

NT Christian Schools is a Christian organisation. It exists to advance the Christian religion through the provision of education and religious instruction. Accordingly, in furtherance of the religious ethos of NT Christian Schools all staff will be required to deliver or contribute to religious education, to lead or otherwise assist in the conduct of religious services and otherwise engage in religious practices and observances (including, but not limited to, leading prayers or devotions and sharing testimonies), either with fellow staff or students. As representatives of NT Christian Schools, it is a genuine occupational qualification of such roles that applicants hold and act consistently with the religious beliefs of NT Christian Schools, including as articulated in the Policies and Procedures of NT Christian Schools.

NT Christian Schools exists to provide a thoroughly Christian education and to give effective witness to the biblically based religious beliefs of the Company. As such, holding the religious beliefs of NT Christian Schools as articulated in the Policies and Procedures of NT Christian Schools is a genuine occupational qualification of this role.

You are expected to have a clear understanding of, and unqualified commitment to the biblical basis, including as articulated in the Policies and Procedures of NT Christian Schools, and to act both in the work place and in other contexts in ways that are consistent with those beliefs, in order to provide an authentic Christian witness.

This role is required to practice, deliver and contribute to religious education in a manner that is consistent with the Policies and Procedures of NT Christian Schools and to model a life consistent with those beliefs. As such, this role requires the highest commitment to the Lord, the Bible and to schooling from a distinctively Christian perspective, consistent with the Policies and Procedures of NT Christian Schools.



This will be evident in supporting the teaching of the Australian curriculum from a biblical worldview, participating in and leading staff devotions and leading student devotions and prayer time and through the sharing of your personal testimony. In addition, staff offer a reflection of their own growing relationship with Christ, which is itself affirmed by living a life consistent with the teaching of the word of God. Accordingly, the modelling of an authentic Christian life is a core requirement of the position, reflecting the foundational contribution the position makes to the maintenance of the religious ethos of the school.

With a mutual commitment to God through Jesus Christ, staff members ought to serve and love one another as Christ loves them. This also means an acknowledgement that all people are fallible and need to be entirely reliant upon God. NT Christian Schools has expectations of mutual love, service, trust, acceptance, patience, forgiveness and support.

All employees for NT Christian Schools are to be committed to ensuring child safety, health and wellbeing practices are followed and upheld. These practices are embedded in NT Christian Schools policy and culture as guided under current legislation.

General Expectations

NT Christian Schools is a recognised school system and the System Office plays a key role in ensuring that teaching and learning and corporate services are all managed for our school system as efficiently and effectively as possible.

The relationship between our staff and students is nevertheless uppermost in our minds, as we endeavour to provide the best corporate services possible to allow that relationship to flourish and for school communities to live out our mission and values.

The system office also plays a key role in relationship building and promotion to government departments, members of parliament and national associations such as CEN.

The IT Department at NT Christian Schools manages NT Christian School's information technology infrastructure, user information and organizational data. We serve the Schools with the technical help desk, hardware and software deployment and support, information records maintenance and communication platforms.

ICT School Support - Assistant

Under supervision from the ICT Manager, you will be responsible for the maintenance, application and support of ICT services within the NT Christian Schools environment, including those in remote locations. The position will provide a diverse range of IT support functions to staff at all levels of skill and positions. This role will provide the successful applicant with the opportunity to upskill in ICT, in partnership with other ICT team members. At times the ability to work independently is required for this position, the applicant will be expected to operate using their own judgment, knowledge and experience to trace, troubleshoot and fix problems, with assistance and upskilling from other ICT team members when required. Tickets can be escalated to the Senior School Support Technician or the ICT Manager as needed. Personal accountability, responsible prioritisation of tasks and efficient management of resources are a key skillset required for this role.

The applicant will be required to work cohesively with staff and is encouraged to be an invested member of each school community.



Due to the geographical locations, and the potential need to travel between them, you will be required to travel to the Northern Territory whilst on assigned projects across the organisation and hold a current NT driver's license is essential.

These responsibilities and duties are underpinned by expectations of generosity, openness, teamwork, effectiveness, efficiency, attention to detail, ability and eagerness to learn, pleasant working relationships and maintenance of an effective, Christ-centred and safe work environment.

Key Duties and Responsibilities

- To effectively witness to the beliefs articulated in the Company's Policies of NT Christian Schools by modelling an authentic life of faith lived in accordance with those beliefs, and with general Christian principles.
- To contribute to the spiritual life of the school by leading or otherwise assisting in the conduct
 of religious services and otherwise engaging in religious practices and observances (including,
 but not limited to, leading prayers or devotions and sharing testimonies).
- Demonstrate excellent communication skills, written and verbal.
- Maintain the capacity to be an active team member and work collaboratively and willing to learn from other team members.
- Experience in, or willingness to learn, technology systems including computer, iPad, printer and online platforms and data systems.
- Support end user devices and operating platforms across the organisation's environment.
- Experience with supporting Windows Operating system and basic networks.
- Work closely with other ICT team members, being available for first point of contact for support with staff and student community across our schools.
- Provide support for key NT Christian Schools systems, identifying and resolving user issues.
- Proven ability and eagerness to learn systems and process throughout the NT Christian Schools ICT environment.

Selection criteria

Essential:

- A committed Christian actively involved in your local church.
- Prove an ability to effectively model Christian values as expressed in the Policies and Procedures of NT Christian Schools and to give an authentic witness to those values.
- Demonstrate or be willing to develop, the ability to draw upon the beliefs articulated in the Policies and Procedures of NT Christian Schools to prepare an environment and culture of biblical perspective enhancing significant outcomes for students.
- Completed or working towards ICT certification or demonstratable experience in ICT Industry.
- Demonstrate or be willing to learn support of core systems

Desirable:

- Experience working in a school setting.
- Completion or working towards completion of an ICT based certification (Certificate III or higher) is desired.
- Experience working in an IT support environment.
- Experience in Technology One, Canvas, Compass, Griddle or similar information management systems.



Further Requirements:

- Must hold a valid Working with Children (Ochre) Card.
- Must have a valid NT police check within the last 12 months, or invoice of order for one.
- Must hold a current NT Driver's License.
- Must be willing and available for travel to NT Christian Schools sites as negotiated with the ICT Manager.